

Strolling the grounds at the Penacook Wastewater Treatment Plant are, from left, Derek Emerson, Robert Sleis and Timothy King, operators; Dan Driscoll, plant superintendent; and Albert Richards, equipment operator.

A photograph of three men in dark blue work jackets and pants walking on a paved path at a wastewater treatment plant. They are wearing winter hats and gloves. The man on the left is wearing a grey beanie and yellow and blue gloves. The man in the middle is wearing glasses and yellow and blue gloves. The man on the right is wearing a patterned beanie and blue gloves. In the background, there are industrial structures and a person in an orange safety vest on a lift.

# A Hidden Gem

STORY: **Trude Witham** | PHOTOGRAPHY: **Oliver Parini**

PENACOOK WASTEWATER TREATMENT PLANT OPERATORS ADAPT TO NEW TECHNOLOGY AND PRODUCE EXCEPTIONAL QUALITY EFFLUENT WHILE RUNNING TWO FACILITIES



IT MIGHT BE EASY TO MISS THE PENACOOK WASTEWATER TREATMENT Plant. It sits behind a farm, partially hidden in the Penacook Village area of Concord, New Hampshire. Yet, for the past 42 years, its operators have done exceptional work.

“Five years ago, this plant didn’t get the attention it deserved,” says Dan Driscoll, wastewater treatment plant superintendent. “The maintenance end wasn’t where it needed to be, so we doubled our efforts by painting the walls, cleaning and buffing the floors, upgrading the lights and improving the overall aesthetics. And someone noticed.”

That someone was Ken Kessler from the state Department of Environmental Services. “In 2014, Ken inspected the plant and reviewed all our compliance documentation,” recalls Driscoll. The next year, the plant received the U.S. EPA Regional Wastewater Treatment Plant Excellence Award. Plant staff members were surprised, but shouldn’t have been.

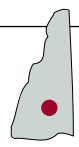
Owned and operated by the City of Concord, the Penacook plant has had very few violations. “Our water goes out very clean,” says Driscoll. “TSS has been as low as 3 to 6 mg/L, and BOD as low as 7 to 9 mg/L.”

The operators have faced challenges that include a significant flow reduction, a switch to new technology, and issues with pH and inflow and infiltration (I&I). Their workload is heavy, as they also operate the city’s Hall Street Wastewater Treatment Plant.

### NEW TECHNOLOGY

The Penacook conventional activated sludge plant was built in 1973 to treat industrial discharge from the former Allied Leather Tannery. Says Driscoll, “We went through some of our historical reports, and it appears that the flow when the plant first went online was around

## Penacook Wastewater Treatment Plant, Concord, New Hampshire



BUILT:	1973
POPULATION SERVED:	3,700 residents
EMPLOYEES:	15 (Penacook and Hall Street, combined)
FLOWS:	1.2 mgd design, 0.40 mgd average, 5.5 mgd peak
TREATMENT LEVEL:	Secondary
TREATMENT PROCESS:	Sequencing batch reactor
RECEIVING WATER:	Merrimack River
BIOSOLIDS:	Lime-stabilized Class A
ANNUAL BUDGET:	\$600,000 (operating)
WEBSITE:	<a href="http://www.concordnh.gov/wastewater">www.concordnh.gov/wastewater</a>
GPS COORDINATES:	Latitude: 43°10'53.46"N; Longitude: 71°31'17.50"W

**Penacook Wastewater Treatment Plant  
PERMIT AND PERFORMANCE (monthly averages)**

	PERMIT	EFFLUENT
<b>BOD</b>	30 mg/L	12 mg/L
<b>TSS</b>	30 mg/L	8 mg/L
<b><i>E. coli</i></b>	126/100 mL	2.6/100 mL
<b>pH</b>	6.5-8.0	Compliant

“Our water goes out very clean. TSS has been as low as 3 to 6 mg/L, and BOD as low as 7 to 9 mg/L.”

DAN DRISCOLL

2.5 mgd. When the tannery reduced operations in 1979, the flow dropped to about 1.5 mgd.”

The tannery shut down in 1987 and the treatment plant flow decreased to 0.40 mgd, its current level. The plant serves 3,700 residents in Penacook and part of Boscawen.

The lower flow created problems. “The activated sludge stayed in the system longer, which caused unwanted bacterial growth,” says Driscoll. “The plant was still meeting permit, but the team members knew they needed to do a complete process overhaul.”

In 2005, the plant switched to sequencing batch reactor technology. The former primary clarifier and aeration tank are now storage basins for high flows that occur mostly in early spring. The plant chose SBR technology for several reasons. “The operators were already familiar with the pumps and blowers used in the process, and it could be easily retrofitted into the old tankage,” says Driscoll. “It could also provide nutrient removal if needed in the future.”

Wastewater enters at a 25-foot-deep well, and is pumped through a mechanical step screen. From there, it enters one of two SBRs (Evoqua Water Technologies). Treated water flows into one of two equalization tanks, is disinfected with sodium hypochlorite, and is sent to chlorine contact tanks before discharging to the Merrimack River.

Liquid sludge is trucked to the Hall Street plant and combined with that plant’s sludge. It is then dewatered, turned into Class A biosolids in an alkaline stabilization process, and transferred to trailers. Resource Management of Holderness, New Hampshire, trucks the biosolids for use on farm fields or as a component of a manufactured topsoil product.



Timothy King tests for chlorine residual (upper photo) while Dan Driscoll swaps a chlorine pump as part of a regular rotation.

(continued)

## UPGRADED PLANT

Besides the SBR systems, the 2005 Penacook plant upgrade included:

- Two Spiralift screw pumps (Evoqua)
- Three centrifugal pumps (Fairbanks Morse) for equalization tank pumping
- Chlorination system with three peristaltic tube pumps (Watson-Marlow)
- Three centrifugal aeration blowers (Continental Blower) for the SBRs
- Two submersible waste pumps and two motive pumps (all Flygt - a Xylem Brand) installed in the SBRs
- Two gravity thickener tanks retrofitted to aerated waste storage tanks, with a floating mixer (Evoqua) and three Delta blowers (Aerzen)
- New SCADA system (Rockwell Automation)

Startup went smoothly. "In the original plant, the flow ran from the primary clarifiers down a center channel between two separate aeration trains," says Driscoll. "A series of gates fed off this channel, allowing the flow to be diverted to any or all of the four aeration basins. During construction, the two smaller front basins were isolated by closing the gates feeding them. All flow was diverted to one of the larger back tanks, allowing the old treatment process to continue largely unaffected while work was completed on the SBR system."

Evoqua representatives were on site for a little over a week to train operators on the SBRs. "Operators had no problem learning the SBR because it is so automated," Driscoll says. "Also, sampling was very similar to the extended aeration process. The system has a proprietary program that allows us to easily adjust process parameters to achieve the best effluent quality."

## SHARING DUTIES

A team of 15 takes care of the Penacook plant and the Hall Street facility, a 10 mgd (design) modified activated sludge/biofilter plant 10 miles away. Commissioned in 1981, Hall Street serves Concord and portions of neighboring Bow. The plant treats an average flow of 4 mgd along with 5 million gallons of landfill leachate and 2 million gallons of domestic septage per year. The plant generates 7,500 wet tons of Class A biosolids annually.

Four operators and the operations supervisor rotate duties Monday through Friday at the Penacook and Hall Street plants. One operator and one maintenance worker handle the Penacook plant. A dedicated

technician does the majority of the laboratory work. The maintenance crew performs equipment troubleshooting and repair. Says Driscoll, "There are times, maybe once a month, when we send an additional operator to the Penacook plant for a day or two to help with a larger job or for safety reasons."

Besides overseeing the operations supervisor position, Driscoll handles project work and regulatory tasks. "Since I got the superintendent's job, I've had to buy a new chair because I'm in it more," he says.

## REMOVING THE GRIT

Penacook plant operators see flows double or triple during storm events from I&I. "With the plant upgrade, the aeration tankage was retained and is used for storage during high flows," says Driscoll. "Once flows return to normal, the stored wastewater is drained back to the plant's headworks and processed through the system." The city is addressing I&I by lining or replacing piping over the next five years.

During late summer and early fall, plant operators tackle low pH. "The flows are lower and we start nitrifying, which drives the pH down," Driscoll says. "We manage that by adding more chlorine and reducing the air in the SBR as much as we can. We've never had a pH violation, but we have to keep an eye on it."

Operators' biggest challenge is cleaning the SBRs. "Every year, we remove one SBR from service for maintenance," Driscoll says. "We drain the tanks, store the system solids and prepare the tank for cleaning, refilling and testing before placing it back online. This is very labor intensive and requires a methodical approach."

Since the plant upgrade did not include a grit removal system, any grit that enters the plant accumulates in the SBRs. "After operating the systems for a few years, we decided to take the SBRs down one at a time, inspect the equipment and remove any accumulated grit," Driscoll says. "When we inspected the first SBR, it was clear there was more grit than we expected."

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Robert Sleis performs a sludge blanket check on a sequencing batch reactor.





## DEDICATED GROUP

The operators of the City of Concord's Penacock and Hall Street wastewater treatment plants are a hardworking group. "They are totally dedicated and will work until the job is done without any complaints," says Dan Driscoll, plant superintendent. "They're invested in making sure things continue to run the way they're supposed to."

Driscoll oversees both plants. He has been with the city for five years, and holds a Grade 4 (highest) wastewater operator license. He moved to his current job in November 2015. The team includes:

- Juho Adie, operations supervisor (Grade 4, new employee)
- Brian Cate (Grade 4, 38 years), Derek Emerson (Grade 3, 17 years), Robert Sleis (Grade 2, seven years), Timothy King (Grade 2, one year), operators
- Thomas Neforas, laboratory manager (Grade 4, 10 years)
- Kristin Noel, laboratory/industrial pretreatment technician (Grade 4, 10 years)
- Joe Mulleavey, maintenance supervisor (Grade 1, 19 years); Troy Hardy, maintenance technician (15 years); and Richard Tibbetts, maintenance aide (31 years)
- Daniel Brodeur, utility electrician (six years); and David Hussey (33 years) and Roy Tobin (30 years), utility technicians
- Albert Richards, equipment operator (30 years)

Says Driscoll, "The group works very well together, and they look out for each other. If someone is having a problem, they all work as a team to solve it."

The team at the Penacock plant includes, from left, Albert Richards, equipment operator; Richard Tibbetts, maintenance aide; Roy Tobin, utility technician; Robert Sleis, operator; David Hussey, utility technician; Troy Hardy, maintenance technician; Derek Emerson, operator; Dan Driscoll, plant superintendent; Daniel Brodeur, utility electrician; Thomas Neforas, laboratory manager; Joe Mulleavey, maintenance supervisor; Kristin Noel, laboratory/industrial pretreatment technician; and Timothy King, operator.

“In 2016, we will complete some lighting and controls projects to help conserve energy and reduce the plants' carbon footprint.”

**DAN DRISCOLL**

Operators shoveled the grit from the tank floor into wheelbarrows and transported it to the corner of the tank, then added water to create a slurry, which was removed with a city vacuum truck. It took six workers eight hours to complete the process for each tank.

To reduce labor, the operators tried using cribs (small dump containers on wheels). They used a rented crane to lower the cribs into the tank and then shovel the relatively dry grit into them. The crane then removed the full crib. With this method, the team can remove all grit from an SBR in an hour and a half with four workers.

"SBR downtime was reduced from almost three days to a little more than a day, which has significantly reduced issues with process solids storage and process issues when the SBR returns to service," says Driscoll.

He considers it more cost-effective cleaning the tanks manually than constructing a grit removal system: "We have less equipment to maintain

and we use less electricity. In the end, it's about providing the best final product at the lowest cost with the least environmental impact; we feel this process does just that."

### SUSTAINABLE FUTURE

While Driscoll doesn't foresee major upgrades at the Penacook plant, the Hall Street facility will be upgraded over the next 10 years. An engineering design is in process for three new secondary clarifiers to be built in 2017-2018. This year, the plant will receive a new screw pump, three new lift pumps and new sludge transfer pumps. A \$1.8 million upgrade to the Class A biosolids processing operation will include modifications to the odor control and ventilation systems.

Greater energy efficiency is a future goal. "In 2016, we will complete some lighting and controls projects to help conserve energy and reduce the plants' carbon footprint," says Driscoll.

In 2015, the city retained a consultant to study the long-term biosolids options. "Their recommendation is to construct a digester to reduce the biosolids mass and produce a Class A biosolid product without adding quicklime," Driscoll says. "This would produce a more desirable product without the high pH. The city is seriously considering this option, although construction would be several years away."

In the short term, Driscoll will be looking for new employees: "I have a fantastic crew, but many of them are retiring. In the next three years, I'll lose half the staff. I've only had to hire one person in the last five years."

The reason is simple: The city treats its people well. Says Driscoll: "If we need something, we can plan for it, and ultimately purchase technology and equipment that make our lives as pleasant as possible." **tpo**



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